

FIG. 1

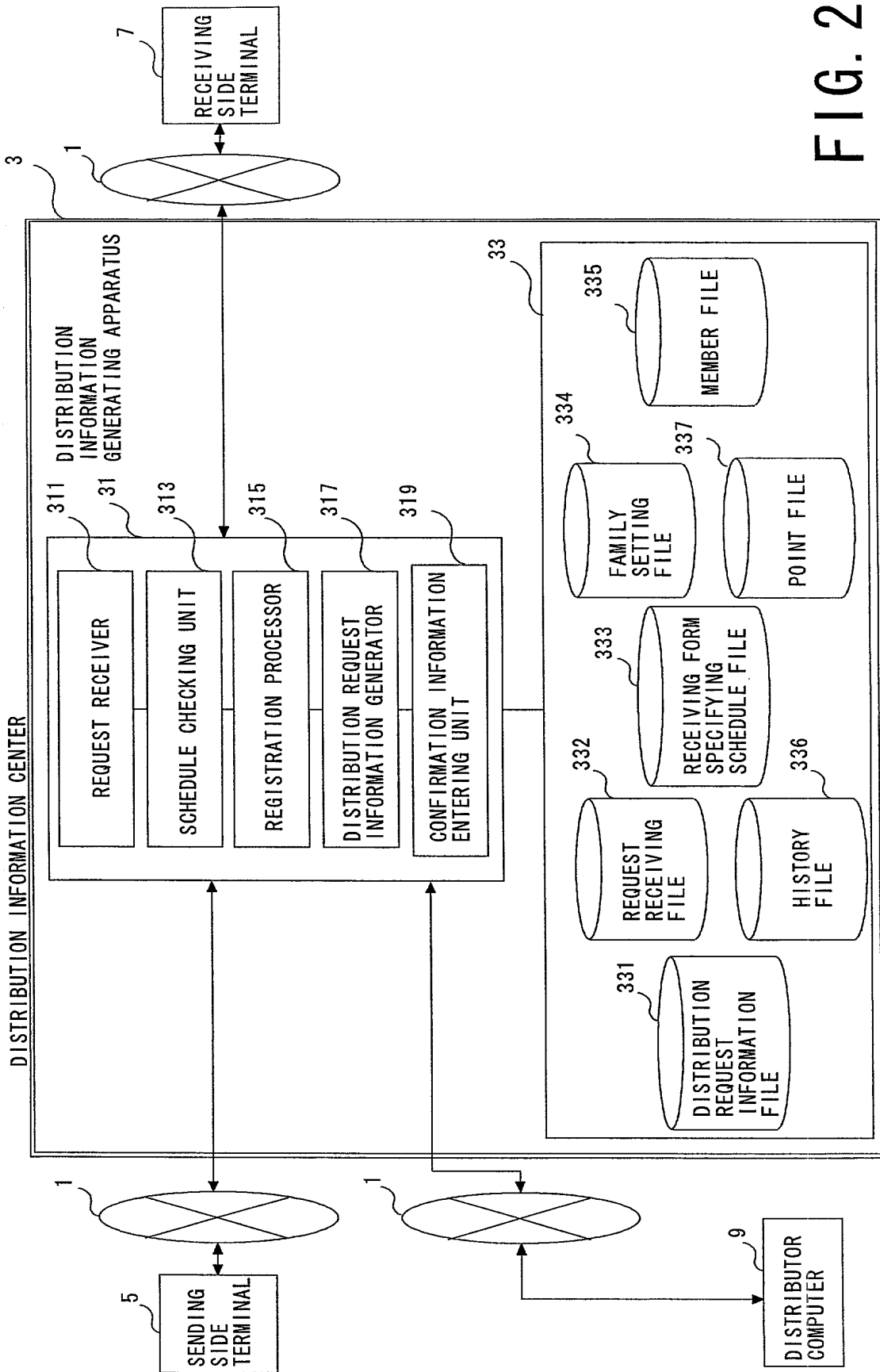


FIG. 2

21

22

(a)

MEMBER BASIC INFORMATION										
MEMBER NO.	NAME	GENDER	BIRTH DAY	ZIP CODE	ADDRESS	TEL NUMBER	FAX NUMBER	E-MAIL ADDRESS 1	E-MAIL ADDRESS 2	HOUSEHOLDER MEMBER NO
1 aaa	SHIRO TAKANA	1	19550623	030-0121	MIDORI AOMORI-SHI AOMORI-KEN	017- 017-	017-	tanaiti@aaa.com		
2 bbb	ICHIRO YAMAMOTO	1	19560102	100-2345	CHUOU KATSUSHIKA-KU TOKYO	03- 03-	03-	yamaiti@bbb.co.jp		
3 xxx	SEIJI GONDO	1	19421120	030-0155	FURUKAWA AOMORI-SHI AOMORI-KEN	017- 017-	017-	gonsei@xxx.go.jp		

23

PAYMENT INFORMATION				ADDRESS CHANGE INFORMATION			
PAYMENT METHOD	CREDIT NUMBER	ACCOUNT NUMBER	PAYMENT DATE	DATE OF CHANGE	ZIP CODE	ADDRESS	KEEPING PLACE
1	123456789012345						..
2	3	010-23-056789	15	20011223	100-3355	OHTAKU, TOKYO	OHI MACHI CENTER
3	3	012-335-23123	10				

(c)

25

26

27

28

FORWARDING PLACE INFORMATION				RECEIVING SCHEDULE INFORMATION					PROVISIONAL REGISTRATION	
ZIP CODE	ADDRESS	NAME	TELEPHONE NUMBER	SELECTION OF PATTERN	KEEPING PLACE	DENYING MEMBER NO.	DENIAL MESSAGE	TOTAL POINTS	PROVISIONAL REGISTRATION	TOTAL POINTS	PROVISIONAL REGISTRATION	TOTAL POINTS	PROVISIONAL REGISTRATION
1 030-0195	AOMORI-SHI AOMORI-KEN	TANAKA INDUSTRIAL		4	DISTRIBUTION HOUSING CENTER	XXX	BECAUSE OF ELECTION	70		70			
2 235-2000	YOKOHAMA-SHI KANAGAWA-KEN	YOSHIO HANADA	045-753-7451	2	KATSUSHIKA CENTER			60		60			
3 030-0155	AOMORI-SHI AOMORI-KEN	GONDOH ELECTION FIRM		1	AOMORI BRANCH			10		10			

FIG. 3

MEMBER BASIC INFORMATION 33		MEMBER INFORMATION ENTRY 34		SCHEDULE INFORMATION 35	
MEMBER NO.	aaa	<input checked="" type="radio"/> CREDIT CARD		<div>SCHEDULE SETTING 351</div>	
NAME	SHIRO TANAKA	CREDIT NUMBER	1234567890123456	SELECTION OF RECEIVING PATTERN 352	
GENDER	1 (1: MALE, 2: FEMALE)	<input type="radio"/> CONVENIENCE STORE PAYMENT		<input type="radio"/> OF HOUSEWIFE (ALL DAY AVAILABLE) <input type="radio"/> OF DOUBLE-INCOME FAMILY (AVAILABLE DURING NIGHT) <input type="radio"/> OF SINGLE (ALL DAY KEEPING) <input checked="" type="radio"/> MY TEMPLATE 353	
BIRTHDAY	DD MM YYYY 23 06 1955	<input type="radio"/> BANK ACCOUNT CHARGING	ACCOUNT NO.	<div>MY-TEMPLATE SETTING 353</div>	
ZIP CODE	030-0121	CHANGE OF ADDRESS 36		<div>KEEPING PLACE 354</div>	
ADDRESS	7-3 MIDORI AOMORI-SHI AOMORI-KEN	DATE OF CHANGE		<div>DISTRIBUTION HOUSING CENTER 354</div>	
TEL NO.	017-723-1234	ZIP CODE		FORWARDING PLACE INFORMATION 355	
FAX NO	017-723-1235	ADDRESS		<div>FORWARDING PLACE SETTING 355</div>	
E-MAIL ADDRESS 1	tanaiti@aaa.com	KEEPING PLACE			
E-MAIL ADDRESS 2	tanaiti@con.ne.jp	37		39	
E-MAIL ADDRESS 3		<div>FAMILY SETTING 37</div>		<div>REGISTER 39</div>	
				<div>RECEIVING DENIAL SETTING 38</div>	

FIG. 4

	TIME ZONE		
	MORNING	AFTERNOON	NIGHT
OCT. 1 (MON)	AVAILABLE	AVAILABLE	AVAILABLE
OCT. 2 (TUE)	NOT AVAILABLE	NOT AVAILABLE	NOT AVAILABLE
OCT. 3 (WED)	NOT AVAILABLE	NOT AVAILABLE	NOT AVAILABLE
OCT. 4 (THU)	AVAILABLE	AVAILABLE	NOT AVAILABLE
OCT. 5 (FRI)	AVAILABLE	AVAILABLE	AVAILABLE
OCT. 6 (SAT)	KEEPING	KEEPING	KEEPING
OCT. 7 (SUN)	NOT FIXED	NOT FIXED	NOT FIXED
OCT. 8 (MON)	FORWARD	FORWARD	FORWARD
OCT. 9 (TUE)	NOT FIXED	NOT FIXED	NOT FIXED
OCT. 10 (WED)	NOT FIXED	NOT FIXED	NOT FIXED
OCT. 11 (THU)	NOT FIXED	NOT FIXED	NOT FIXED

FIG. 5

MEMBER	DATE	TIME ZONE	RECEIVING PATTERN	DELIVERY PLAN	..
aaa	20011001	1	1		
aaa	20011001	2	1		
aaa	20011001	3	1		
aaa	20011002	1	2		
aaa	20011002	2	2		
aaa	20011006	1	4		
aaa	20011006	2	4		
aaa	20011006	3	4		
aaa	20011007	1	5		
aaa	20011007	2	5		
aaa	20011007	3	5		
aaa	20011008	1	3		
aaa	20011008	2	3		
aaa	20011008	3	3		
aaa	10011009	1	5		
aaa	20011009	2	5		

FIG. 6

SCHEDULE REGISTRATION/CHECKING

71 APRIL, 2001

PREV MONTH

NEXT MONTH

DATE & DAY OF WEEK	73		74		75		76		77		78		79	
	DELIVERY	MORNING	DELIVERY	AFTERNOON	DELIVERY	NIGHT	DELIVERY	NIGHT	DELIVERY	NIGHT	DELIVERY	NIGHT	DELIVERY	NIGHT
1 (SUN)		AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE
2 (MON)		AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE
3 (TUE)		AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE
4 (WED)		AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE
5 (THU)		AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE
6 (FRI)		AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE
7 (SAT)	○	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE
8 (SUN)		AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE
9 (MON)		AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE
10 (TUE)		AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE
11 (WED)		AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE
12 (THU)		AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE	▽	AVAILABLE

REGISTER

FIG. 7

FIG. 8a

◆ SCHEDULE SETTING
MEMBER NO. 1234567890

APR 1	AM	⊙ YES	⊙ NO
	PM	⊙ YES	⊙ NO
	NIGHT	⊙ YES	⊙ NO
APR 2	AM	⊙ YES	⊙ NO
	PM	⊙ YES	⊙ NO
	NIGHT	⊙ YES	⊙ NO
APR 3	AM	⊙ YES	⊙ NO
	PM	⊙ YES	⊙ NO
	NIGHT	⊙ YES	⊙ NO
APR 4	AM	⊙ YES	⊙ NO
	PM	⊙ YES	⊙ NO
	NIGHT	⊙ YES	⊙ NO
APR 5	AM	⊙ YES	⊙ NO
	PM	⊙ YES	⊙ NO
	NIGHT	⊙ YES	⊙ NO
APR 6	AM	⊙ YES	⊙ NO
	PM	⊙ YES	⊙ NO
	NIGHT	⊙ YES	⊙ NO
PREV WEEK			
NEXT WEEK			

CHECK

FIG. 8b

◆ SCHEDULE SETTING
MEMBER NO. 1234567890

APR 1	AM	AVAILABLE
	PM	AVAILABLE
	NIGHT	AVAILABLE
APR 2	AM	NOT AVAILABLE
	PM	NOT AVAILABLE
	NIGHT	AVAILABLE
APR 3	AM	NOT AVAILABLE
	PM	NOT AVAILABLE
	NIGHT	AVAILABLE
APR 4	AM	NOT AVAILABLE
	PM	NOT AVAILABLE
	NIGHT	AVAILABLE
APR 5	AM	NOT AVAILABLE
	PM	NOT AVAILABLE
	NIGHT	AVAILABLE
APR 6	AM	NOT AVAILABLE
	PM	NOT AVAILABLE
	NIGHT	AVAILABLE
PREV WEEK		
NEXT WEEK		

CHECK

FIG. 8c

AVAILABLE
AVAILABLE
NOT AVAILABLE
KEEPING FORWARD
NOT FIXED

FIG. 9a

	TIME ZONE		
	MORNING	AFTERNOON	NIGHT
ALL DAY AVAILABLE	AVAILABLE	AVAILABLE	AVAILABLE

FIG. 9b

	TIME ZONE		
	MORNING	AFTERNOON	NIGHT
ONLY NIGHT AVAILABLE	NOT AVAILABLE	NOT AVAILABLE	AVAILABLE

FIG. 9c

	TIME ZONE		
	MORNING	AFTERNOON	NIGHT
ALL DAY KEEPING	KEEPING	KEEPING	KEEPING

RECEIVING DENIAL SETTING SCREEN

111
112
113

MEMBER NO.	NAME	DENIAL SENTENCE	
XXX	SEIJI GONDOH	BECAUSE IT IS UNDER THE ELECTORAL PERIOD	△
			▽

114

REGISTER

FIG. 11

FAMILY SETTING SCREEN

121
122
123

	NAME	MEMBER NUMBER	
1	MASAKO TANAKA	aaa2	△
2	TAKUAYA TANAKA	aaa3	
3	TOSHIKAZU TANAKA	aaa6	
4	SAIKO TANAKA	aaa4	
5	NORIHISA KIMURA	aaa5	▽

124

REGISTER

FIG. 12

		133		131	
		MEMBER FAMILY INFORMATION			
MEMBER NO.		BRANCH NO.		NAME	
1		aaa		1	
2		aaa		2	
3		aaa		3	
4		aaa		4	
5		aaa		5	

FIG. 13

MEMBER FILE

MEMBER NUMBER	HOUSEHOLDER MEMBER NO.	
aaa		← HOUSEHOLDER
ggg	aaa	← FAMILY OF aaa
rrr	aaa	←

REGISTER EACH SCHEDULE

FIG. 14

151		MEMBER INFORMATION ENTRY	
MEMBER BASIC INFORMATION		PAYMENT INFORMATION	
MEMBER NO.	aaa	● CREDIT CARD	
HOUSEHOLDER MEMBER NO.		CREDIT NUMBER	1234567890123456
GENDER	1 (1: MALE, 2: FEMALE)	○ CONVENIENCE STORE PAYMENT	
BIRTHDAY	DD MM YYYY 23 06 1955	BANK ACCOUNT CHARGING	ACCOUNT NO.
ZIP CODE	030-0121	CHANGE OF ADDRESS	
ADDRESS	7-3 MIDORI AOMORI-SHI AOMORI-KEN	DATE OF CHANGE	
TEL NO.	017-723-1234	ZIP CODE	
FAX NO.	017-723-1235	ADDRESS	
E-MAIL ADDRESS 1	tanaiti@aaa.com	KEEPING PLACE	
E-MAIL ADDRESS 2	tanaiti@ocn.ne.jp	RECEIVING DENIAL SETTING	
E-MAIL ADDRESS 3			
SCHEDULE INFORMATION		SCHEDULE SETTING	
SELECTION OF RECEIVING PATTERN		<input type="radio"/> OFOR HOUSEWIFE (ALL DAY AVAILABLE) <input type="radio"/> OFOR DOUBLE-INCOME FAMILY (AVAILABLE DURING NIGHT) <input checked="" type="radio"/> OFOR SINGLE (ALL DAY KEEPING) <input type="radio"/> MY TEMPLATE	
MY-TEMPLATE SETTING		KEEPING PLACE	
DISTRIBUTION HOUSING CENTER		FORWARDING PLACE INFORMATION	
FORWARDING PLACE SETTING		REGISTER	

FIG. 15

(a)	161	162a	162	162b	162c	162d	162e	162f									
RECEIVING NO.	REQUEST INFORMATION					RECEIVER INFORMATION			DESIRED DELIVERY DATE AND TIME		PACKAGE INFORMATION		FAMILY MEMBER RECEIVING				
	REQUESTED DATE	REQUESTING PERSON INFORMATION		TEL	MEMBER NO.	NAME	ADDRESS	TEL	MAIL	FROM	TO	TIME ZONE		AMOUNT	REMARKS	..	
		MEMBER NO.	NAME														ADDRESS
1	0109250012	20010925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	yama	20011001	20011001	AM	3	COOL	
2	0109250013	20010925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	yama	20011003	20011005		3	COOL	
3	0109250014	20010925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	yama	20011002	20011002		3	COOL	
4	0109250015	20010925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	yama	20011008	20011008		3	COOL	
5	0109250016	20010925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	yama	20011006	20011006		3	COOL	
6	0109250017	20010925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	yama	20011011	20011011		3	COOL	

(b)

RECEIVING FORM INFORMATION												DELIVERY SCHEDULE				FORWARDING PLACE			KEEPING		...						
NORMAL DELIVERY FLAG	AVAILABLE FLAG	NOT AVAILABLE FLAG	FORWARD FLAG	KEEPING FLAG	NOT FIXED FLAG	DATE		TIME ZONE		NAME	ADDRESS	TEL	KEEPING PLACE														
1	1					20011001		AM																			
2	1					20011004		AM																			
3		1																									
4			1			20011008		AM		YOSHIO HANADA	KANAGAWA-KEN	045-															
5				1		20011006		AM											KATSUSHIKA CENTER								
6					1																						

FIG. 16

SHIPPING REQUEST FORM (FOR THE USE OF THE CUSTOMER) (FOR THE USE OF THE CUSTOMER) (FOR THE USE OF THE CUSTOMER)

SHIPMENT REQUEST INFORMATION		SHIPMENT REQUEST	
171		172	
RECEIVER INFORMATION		RECEIVER INFORMATION	
MEMBER NO.	12345678	MEMBER NO.	22334455
● COLLECTION		NAME	JIRO HITACHI
COLLECTING DATE	DD MM YYYY 05 04 2001	ADDRESS	2-4-5, OHOKA, MITO-SHI, TOCHIGI-KEN
TIME	13:00	TEL NO.	052-123-4466
COLLECTING PLACE	HOME	E-MAIL ADDRESS	hitatijiro@hiweb.co.jp
○ BRINGING		DESIRED DELIVERY DATE	DD MM YYYY 08 04 2001 ~ 10 04 2001
BRINGING DATE	DD MM YYYY	DESIRED DELIVERY TIME ZONE	○ NOT SPECIFIED ○ MORNING ○ AFTERNOON ● NIGHT
ROUND DELIVERY DESIGNATION	● NO ○ YES	FAMILY MEMBER RECEIVING	● POSSIBLE FOR FAMILY TO RECEIVE ○ NOT POSSIBLE

PACKAGE INFORMATION	
173	
AMOUNT 3	ITEM NAME FOOD
DELIVERY INSTRUCTION	
<input type="checkbox"/> FROGILE <input checked="" type="checkbox"/> PERISHABLES <input type="checkbox"/> GOLF/SKI <input type="checkbox"/> FREEZE <input checked="" type="checkbox"/> COLD	

REQUEST	
175	

FIG. 17

REQUEST NO.	DISTRIBUTION REQUEST INFORMATION											
	REQUESTED DATE	REQUESTING PERSON		RECEIVER			DELIVERY DATE AND TIME		PACKAGE INFORMATION		KEEPING PLACE	
		NAME	ADDRESS	TEL	NAME	ADDRESS	TEL	DATE	TIME ZONE	AMOUNT	REMARKS	• •
1 0109250012	20010925	SHIRO TANAKA	AOMORI-SHI AOMORI-KEN	017-	ICHIRO YAMAMOTO	KATSUSHIKA-KU TOKYO	03-	20011001	AM	3	COOL	
2 0109250013	20010925	SHIRO TANAKA	AOMORI-SHI AOMORI-KEN	017-	ICHIRO YAMAMOTO	KATSUSHIKA-KU TOKYO	03-	20011004	AM	3	COOL	
3 0109250015	20010925	SHIRO TANAKA	AOMORI-SHI AOMORI-KEN	017-	YOSHIO HANADA	KANAGAWA-KEN	045-	20011008	AM	3	COOL	
4 0109250016	20010925	SHIRO TANAKA	AOMORI-SHI AOMORI-KEN	017-	ICHIRO YAMAMOTO	KATSUSHIKA-KU TOKYO	03-	20011004	AM	3	COOL	KATSUSHIKA CENTER

FIG. 18

201		202		203		204		205
MEMBER NO.	DATE	CORRESPONDING MEMBER NO.		POINT TYPE	POINT VALUE			
1 aaa	20010521	bbb		5	20			
2 aaa	20010925	0109250012		1	10			
3 aaa	20011106	0111060005		1	10			
4 aaa	20011115	eee		5	20			
5 aaa	20011215	112150023		2	10			

FIG. 20

FIG. 19 is a schematic diagram of a data structure for a delivery request form. The diagram shows a table with columns for REQUESTING PERSON, DESIRED DELIVERY DATE AND TIME, and PACKAGE INFORMATION. The REQUESTING PERSON column is further divided into MEMBER NO., NAME, ADDRESS, TEL, and MEMBER NO. The DESIRED DELIVERY DATE AND TIME column is divided into FROM, TO, TIME, and ZONE. The PACKAGE INFORMATION column is divided into AMOUNT, REMARKS, and

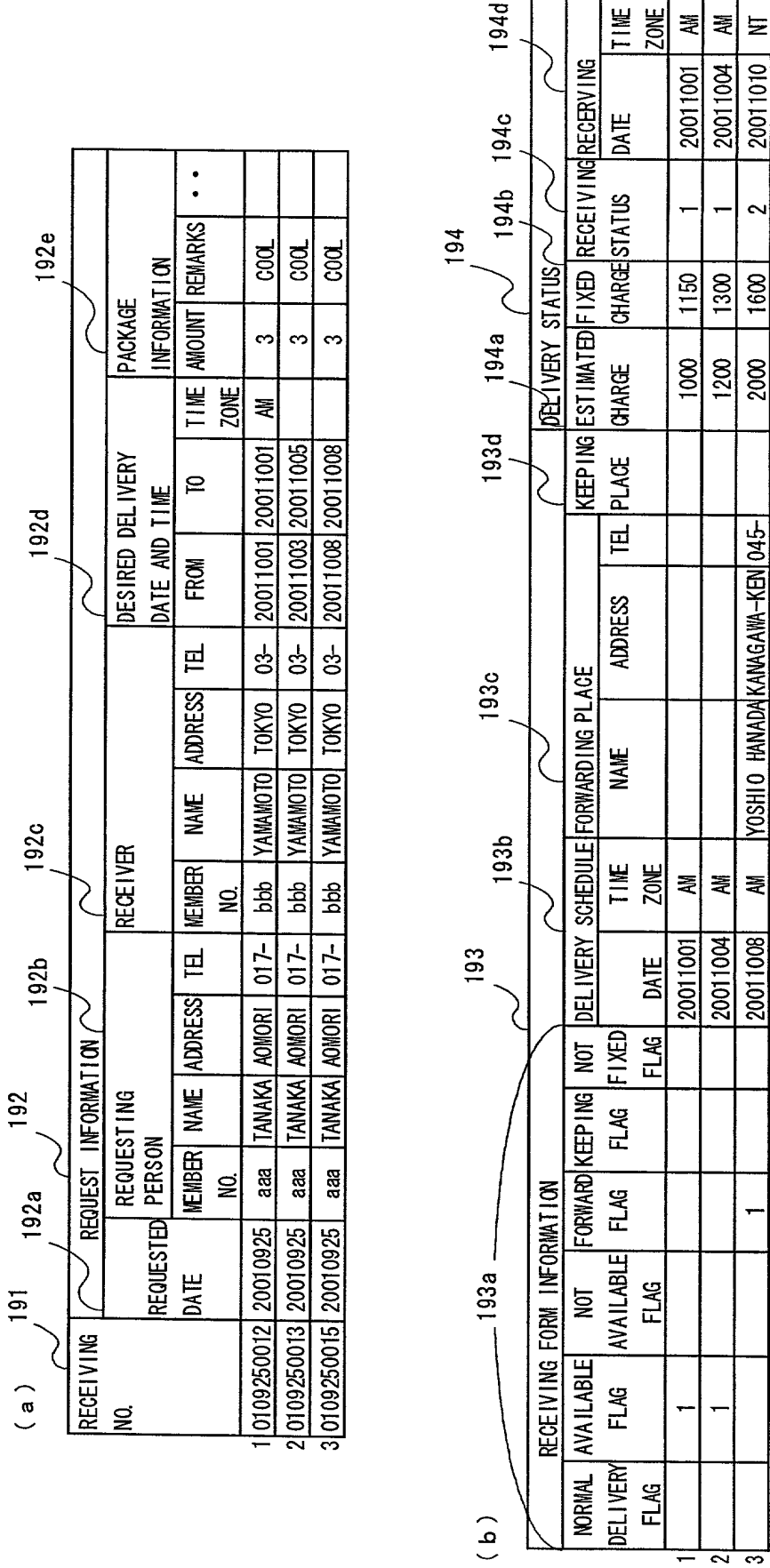


FIG. 19

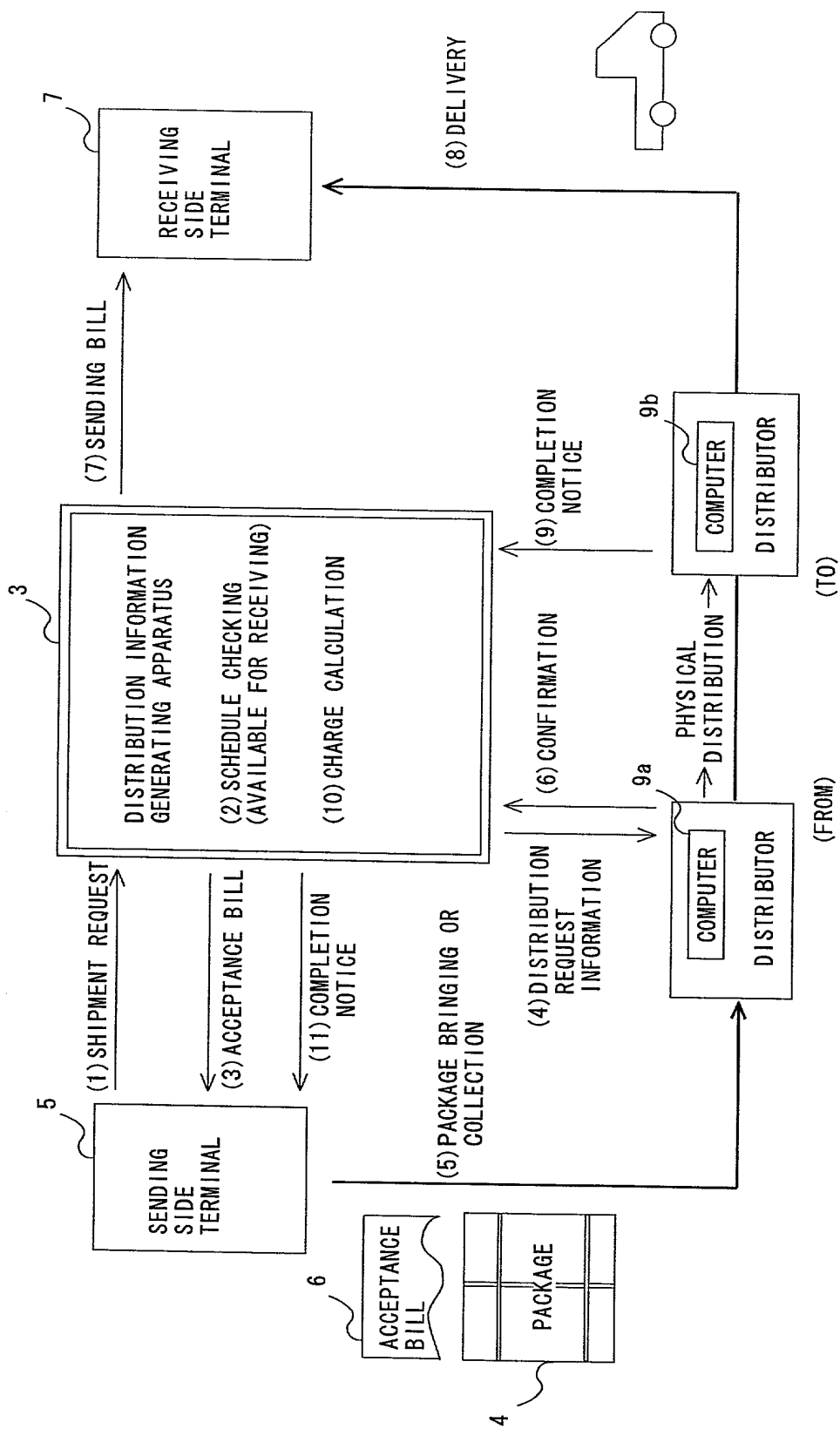


FIG. 21

DELIVERY ACCEPTANCE BILL

DEAR MR. SHIRO TANAKA

WE HAVE RECEIVED FOLLOWING SHIPMENT REQUEST.

RECEIVING NUMBER: 20010205012

RECEIVER: ICHIRO YAMAMOTO

ADDRESS: 1-2-3, BANZAI, KATSUSHIKA-KU, TOKYO

DESIRED DELIVERY DATE: AM, OCT. 1, 2001

PACKAGE RECEIVING: COLLECTION

COLLECTION SCHEDULE: 13:00, SEP. 26, 2001

ESTIMATED DELIVERY CHARGE: 1000YEN

PLEASE MAKE INQUIRES TO FOLLOWING NUMBER IF YOU HAVE

OO DISTRIBUTION CENTER: 054-333-6666

FIG. 22

CONFIRMATION INFORMATION ENTERING SCREEN			
DELIVERY STARTING INFORMATION		DELIVERY COMPLETION INFORMATION	
REQUEST NO.	<u>200109250012</u>	REQUEST NO.	<u>200109250012</u>
FIXED DELIVERY CHARGE	<u>1200</u>	RECEIVING STATUS	<u>1</u>
		DELIVERY DATE	<u>20011002</u>
		DELIVERY TIME ZONE	<u>1</u>
DELIVERY START		DELIVERY COMPLETE	

1: AS SCHEDULED
2: DELAYED BECAUSE OF UNAVAILABILITY
9: RETURNED
1: AM 2: PM 3: NT

FIG. 23

FIG. 24 is a schematic diagram of a computer system for processing a request for a receiving file. The system includes a central processing unit (CPU) 241, a memory unit 242, and a storage unit 243. The CPU 241 is connected to the memory unit 242 and the storage unit 243. The memory unit 242 stores the request for a receiving file. The storage unit 243 stores the receiving schedule for member bbb. The CPU 241 processes the request for a receiving file and generates the receiving schedule for member bbb. The memory unit 242 stores the receiving schedule for member bbb. The storage unit 243 stores the receiving schedule for member bbb.

241
REQUEST INFORMATION
ENTERING SCREEN
(FIG. 17)

SHIPMENT REQUEST INFORMATION 242a (REQUEST RECEIVING FILE)

REQUESTED DATE	REQUESTING PERSON			RECEIVER			DESIRED DELIVERY DATE AND TIME				PACKAGE INFORMATION			RECEIVING FORM				DELIVERY SCHEDULE		FORWARDING PLACE	KEEPING PLACE	
	MEMBER NO.	NAME	ADDRESS	TEL	MEMBER NO.	NAME	ADDRESS	TEL	FROM	TO	TIME ZONE	AMOUNT	REMARKS	N	P	U	F	K	NF			DATE
10925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	11001	11001	AM	3	COOL									

243
RECEIVING FORM SPECIFYING SCHEDULE FOR MEMBER bbb
244
CHECKING
"AVAILABLE FOR
RECEIVING"
245
246
N: NORMAL
P: AVAILABLE FOR RECEIVING
U: NOT AVAILABLE FOR RECEIVING
F: FORWARD
K: KEEP UNTIL CALLED FOR
NF: NOT FIXED

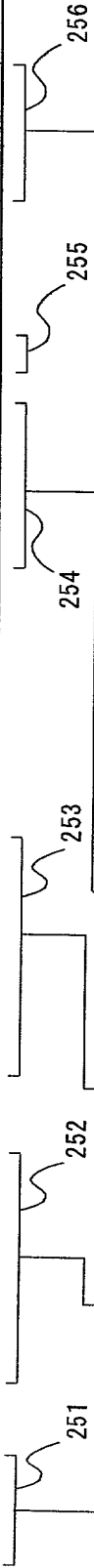
SHIPMENT REQUEST INFORMATION 242b (AFTER REFLECTING THE RECEIVING FORM)

REQUESTED DATE	REQUESTING PERSON				RECEIVER				DESIRED DELIVERY DATE AND TIME				PACKAGE INFORMATION		RECEIVING FORM				DELIVERY SCHEDULE		FORWARDING PLACE	KEEPING PLACE		
	MEMBER NO.	NAME	ADDRESS	TEL	MEMBER NO.	NAME	ADDRESS	TEL	FROM	TO	TIME ZONE	AMOUNT	REMARKS	N	P	U	F	K	NF	DATE			TIME ZONE	
10925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	11001	11001	AM	3	COOL			1					011001	AM		

FIG. 24

SHIPMENT REQUEST INFORMATION 242b (REQUEST RECEIVING FILE)

REQUESTING PERSON		RECEIVER		DESIRED DELIVERY DATE AND TIME		PACKAGE INFORMATION		RECEIVING FORM		DELIVERY SCHEDULE		FORWARDING PLACE		KEEPING PLACE											
DATE	MEMBER NO.	NAME	ADDRESS	TEL	MEMBER NO.	NAME	ADDRESS	TEL	FROM	TO	TIME	ZONE	AMOUNT	REMARKS	N	P	U	F	K	NF	DATE	TIME	ZONE	PLACE	PLACE
010925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	011001	011001	AM	3	COOL								011001	AM			



DISTRIBUTION REQUEST INFORMATION

REQUESTING PERSON		RECEIVER		DELIVERY DATE AND TIME		PACKAGE INFORMATION		KEEPING PLACE							
DATE	MEMBER NO.	NAME	ADDRESS	TEL	DATE	TIME	ZONE	AMOUNT	REMARKS	PLACE					
010925	TANAKA	AOMORI	017-	YAMAMOTO	TOKYO	03-	011001	AM	3	COOL					

FIG. 25

SHIPPING REQUEST INFORMATION 262a (REQUEST RECEIVING FILE)

REQUEST INFORMATION ENTERING SCREEN (FIG. 17)

SHIPMENT REQUEST INFORMATION 262a (REQUEST RECEIVING FILE)

REQUESTED DATE	REQUESTING PERSON			RECEIVER			DESIRED DELIVERY DATE AND TIME		PACKAGE INFORMATION		RECEIVING FORM			DELIVERY SCHEDULE		FORWARDING PLACE		KEEPING PLACE						
	MEMBER NO.	NAME	ADDRESS	TEL	MEMBER NO.	NAME	ADDRESS	TEL	FROM	TO	TIME ZONE	AMOUNT	REMARKS	N	P	U	F	K	NF	DATE	TIME ZONE			
010925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	011003	011005		3	COOL											

RECEIVING FORM SPECIFYING SCHEDULE FOR MEMBER bbb

OCT. 2001	TIME ZONE		CHECKING "AVAILABLE FOR RECEIVING"	
	MORNING	AFTERNOON	NIGHT	
OCT. 3 (WED)	NOT AVAILABLE	NOT AVAILABLE	NOT AVAILABLE	
OCT. 4 (THU)	AVAILABLE	AVAILABLE	NOT AVAILABLE	
OCT. 5 (FRI)	AVAILABLE	AVAILABLE	AVAILABLE	

SHIPMENT REQUEST INFORMATION 262b (AFTER REFLECTING THE RECEIVING FORM)

REQUESTED DATE	REQUESTING PERSON			RECEIVER			DESIRED DELIVERY DATE AND TIME		PACKAGE INFORMATION		RECEIVING FORM			DELIVERY SCHEDULE		FORWARDING PLACE		KEEPING PLACE						
	MEMBER NO.	NAME	ADDRESS	TEL	MEMBER NO.	NAME	ADDRESS	TEL	FROM	TO	TIME ZONE	AMOUNT	REMARKS	N	P	U	F	K	NF	DATE	TIME ZONE			
010925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	011003	011005	AM	3	COOL		1						011004	AM		

FIG. 26

1. 請求者情報
 2. 受取人情報
 3. 希望配達日時
 4. 荷物の数量
 5. 備考

SHIPMENT REQUEST INFORMATION 262b

REQUESTING PERSON				RECEIVER				DESIRED DELIVERY DATE AND TIME				PACKAGE INFORMATION		RECEIVING FORM				DELIVERY SCHEDULE		FORWARDING PLACE		KEEPING PLACE	
REQUESTED DATE	MEMBER NO.	NAME	ADDRESS	TEL	MEMBER NO.	NAME	ADDRESS	TEL	FROM	TO	TIME ZONE	AMOUNT	REMARKS	N	P	U	F	K	I	DATE	TIME ZONE		
010925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	011003	011005		3	COOL							011004	AM		

271: REQUESTING PERSON (aaa, TANAKA, AOMORI, 017-)
 272: RECEIVER (bbb, YAMAMOTO, TOKYO, 03-)
 273: DESIRED DELIVERY DATE AND TIME (011003, 011005)
 274: PACKAGE INFORMATION (3, COOL)
 275: RECEIVING FORM (N, P, U, F, K, I)
 276: DELIVERY SCHEDULE (011004, AM)

SHIPMENT REQUEST INFORMATION 277

REQUESTING PERSON				RECEIVER				DELIVERY DATE AND TIME				PACKAGE INFORMATION		KEEPING PLACE	
REQUESTED DATE	NAME	ADDRESS	TEL	NAME	ADDRESS	TEL	DATE	TIME ZONE	AMOUNT	REMARKS					
010925	TANAKA	AOMORI	017-	YAMAMOTO	TOKYO	03-	011004	AM	3	COOL					

FIG. 27

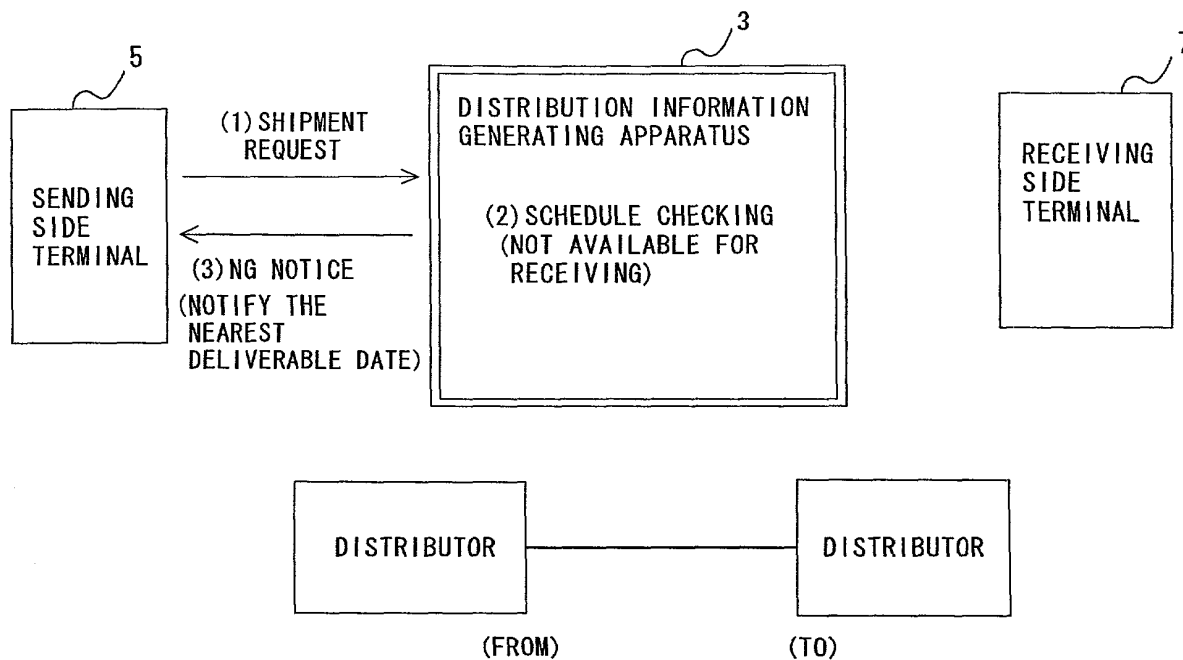


FIG. 28

DELIVERY ACCEPTANCE BILL

DEAR MR. SHIRO TANAKA

THANK YOU FOR YOUR SHIPMENT REQUEST.
BUT IT IS NOT POSSIBLE TO DELIVER YOUR PACKAGE
ON YOUR DESIRED DATE BECAUSE OF THE RECEIVER'S
INCONVENIENCE.

RECEIVER: ICHIRO YAMAMOTO
ADDRESS: 1-2-3, BANZAI, KATSUSHIKA-KU, TOKYO
DESIRED DELIVERY DATE: OCT. 2, 2001

INCIDENTALLY, THE RECEIVER CAN RECEIVE YOUR PACKAGE
ON OCT. 4 IN ACCORDANCE WITH THE RECEIVER'S SCHEDULE.
IF YOU CAN AGREE ON THE DELIVERY ON OCT. 4, YOU CAN
REQUEST AGAIN EASILY BY FOLLOWING URL.
<http://entry.nego.com/sairai-bbb.cgi>

PLEASE MAKE INQUIRES TO FOLLOWING NUMBER IF YOU HAVE.
OO DISTRIBUTION CENTER: 054-333-6666

FIG. 29

SHIPMENT REQUEST INFORMATION 302a (REQUEST RECEIVING FILE)

REQUEST INFORMATION ENTERING SCREEN (FIG. 17)

SHIPMENT REQUEST INFORMATION 302a (REQUEST RECEIVING FILE)

REQUESTED DATE	REQUESTING PERSON			RECEIVER			DESIRED DELIVERY DATE AND TIME		PACKAGE INFORMATION	RECEIVING FORM			DELIVERY SCHEDULE		FORWARDING PLACE	KEEPING PLACE						
	MEMBER NO.	NAME	ADDRESS	TEL	MEMBER NO.	NAME	ADDRESS	TEL		FROM	TO	TIME ZONE	AMOUNT	REMARKS			N	P	U	F	K	NF
010925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	011002	011002		3	COOL									

RECEIVING FORM SPECIFYING SCHEDULE FOR MEMBER bbb

	TIME ZONE		CHECKING "NOT AVAILABLE FOR RECEIVING"
	MORNING	AFTERNOON	
OCT. 2001	AVAILABLE	AVAILABLE	AVAILABLE
OCT. 1 (MON)	NOT AVAILABLE	NOT AVAILABLE	NOT AVAILABLE
OCT. 2 (TUE)	NOT AVAILABLE	NOT AVAILABLE	NOT AVAILABLE
OCT. 3 (WED)	NOT AVAILABLE	NOT AVAILABLE	NOT AVAILABLE
OCT. 4 (THU)	AVAILABLE	AVAILABLE	NOT AVAILABLE

SHIPMENT REQUEST INFORMATION 302b

REQUESTED DATE	REQUESTING PERSON			RECEIVER			DESIRED DELIVERY DATE AND TIME		PACKAGE INFORMATION	RECEIVING FORM			DELIVERY SCHEDULE		FORWARDING PLACE	KEEPING PLACE						
	MEMBER NO.	NAME	ADDRESS	TEL	MEMBER NO.	NAME	ADDRESS	TEL		FROM	TO	TIME ZONE	AMOUNT	REMARKS			N	P	U	F	K	NF
010925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	011002	011002		3	COOL									

FIG. 30

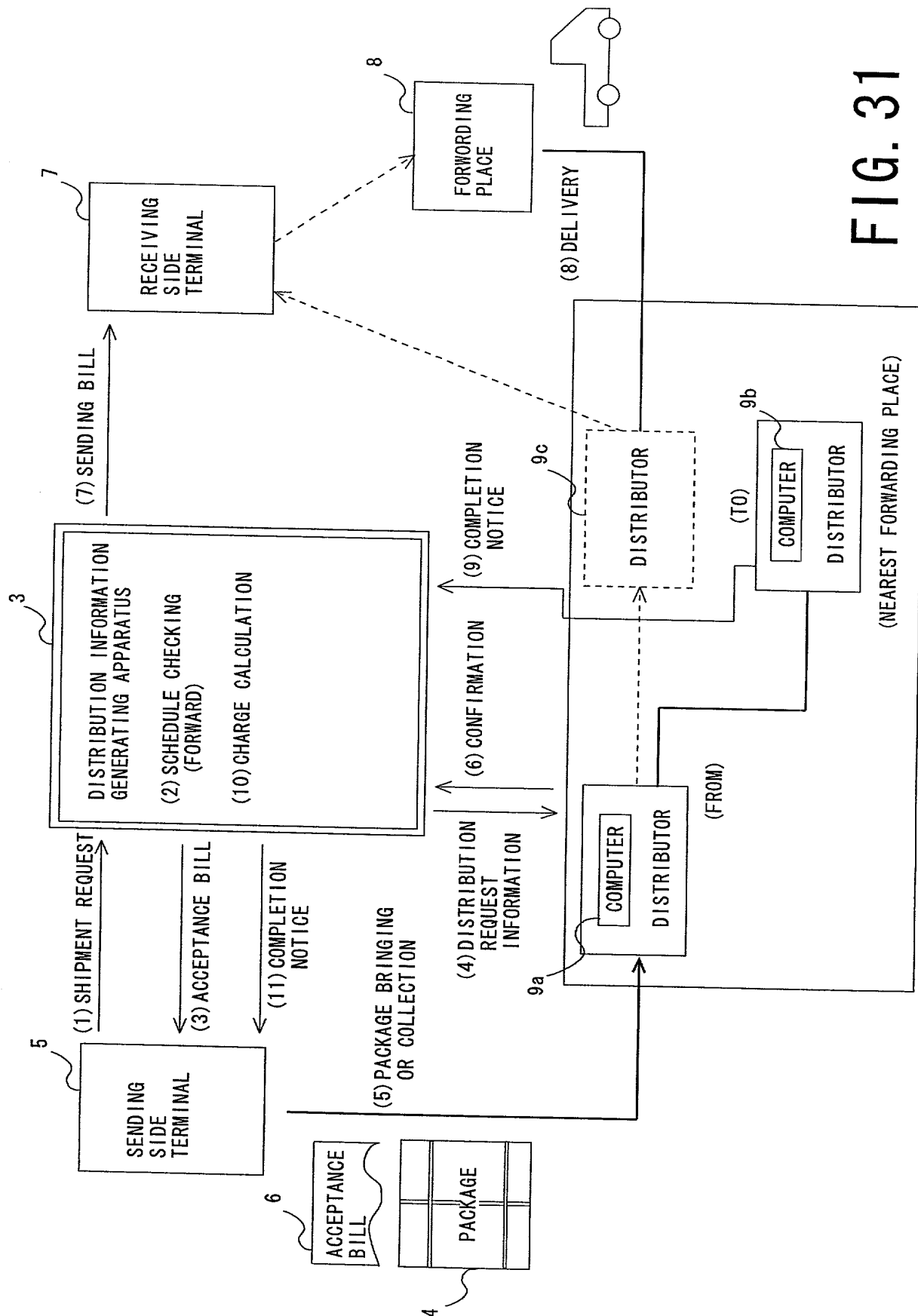


FIG. 31

1. 請求者情報 (Requester Information)
 2. 受取人情報 (Receiver Information)
 3. 希望配達日時 (Desired Delivery Date and Time)
 4. 荷物の情報 (Package Information)
 5. 受取形式 (Receiving Form)
 6. 配達スケジュール (Delivery Schedule)
 7. 前送情報 (Forwarding Information)
 8. 保管場所 (Keeping Place)

SHIPMENT REQUEST INFORMATION 322b

REQUESTED PERSON		RECEIVER			DESIRED DELIVERY DATE AND TIME		PACKAGE INFORMATION		RECEIVING FORM			DELIVERY SCHEDULE		FORWARDING		KEEPING PLACE								
DATE	MEMBER NO.	NAME	ADDRESS	TEL	MEMBER NO.	NAME	ADDRESS	TEL	FROM	TO	TIME ZONE	AMOUNT	REMARKS	N	P	U	F	K	INF	DATE	TIME ZONE			
010925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	011008	011008		3	COOL							011008	AM	YOSHIO	HANADA	

3301

3302

3304

3305

3306

3303

DISTRIBUTION REQUEST INFORMATION 3307

REQUESTED PERSON		RECEIVER			DELIVERY DATE AND TIME		PACKAGE INFORMATION		KEEPING PLACE		
DATE	NAME	ADDRESS	TEL	NAME	ADDRESS	TEL	DATE	TIME ZONE	AMOUNT	REMARKS	KEEPING PLACE
010925	TANAKA	AOMORI	017-	HANADA	KANAGAWA	235-	011008	AM	3	COOL	

FIG. 33

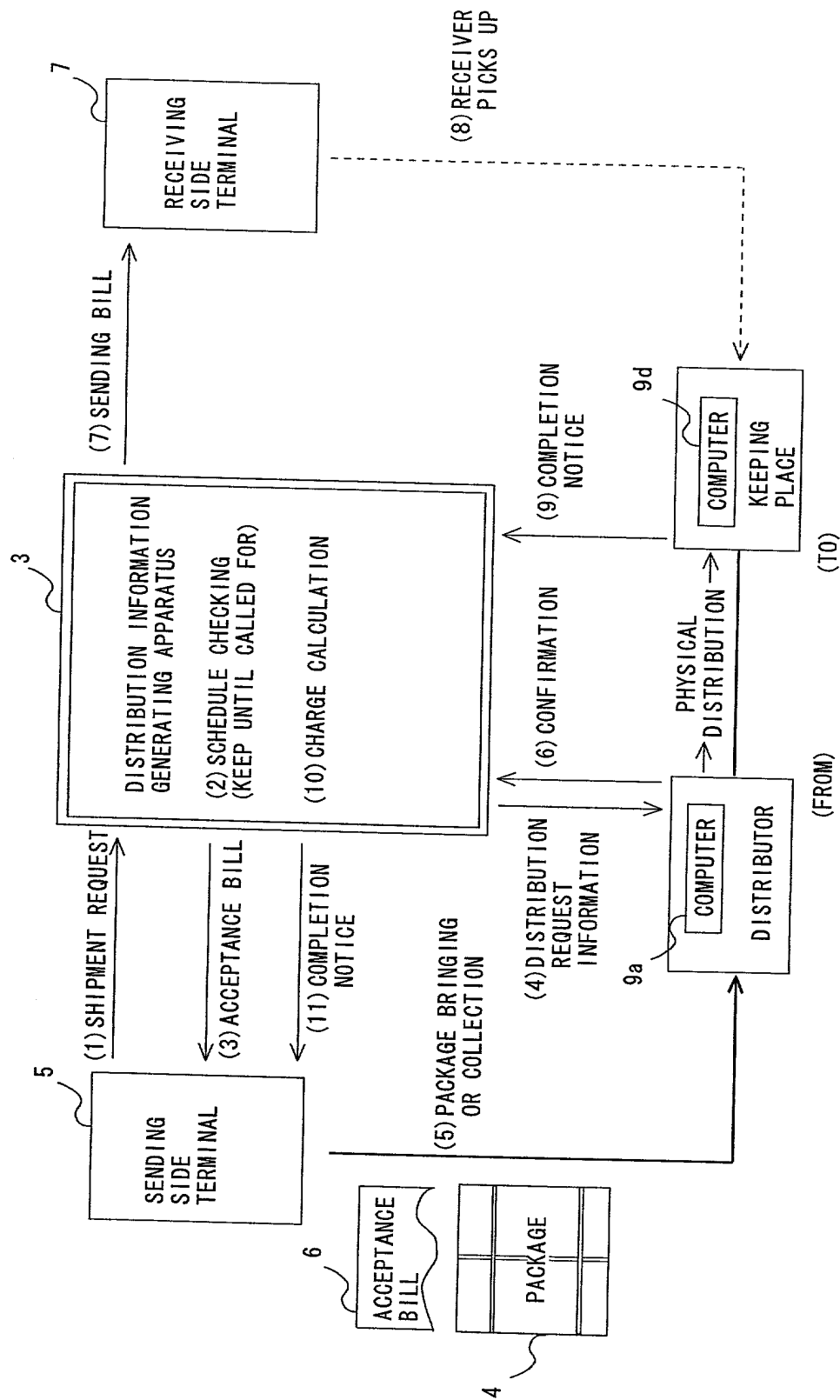


FIG. 34

REQUEST INFORMATION
ENTERING SCREEN
(FIG. 17)

SHIPMENT REQUEST INFORMATION 352a (REQUEST RECEIVING FILE)

REQUESTED DATE	REQUESTING PERSON			RECEIVER			DESIRED DELIVERY DATE AND TIME		PACKAGE INFORMATION	RECEIVING FORM			DELIVERY SCHEDULE	FORWARDING PLACE	KEEPING PLACE							
	MEMBER NO.	NAME	ADDRESS	TEL	MEMBER NO.	NAME	ADDRESS	TEL		FROM	TO	TIME ZONE				AMOUNT	REMARKS	N	P	U	F	K
010925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	011006	011006		3	COOL									

353

RECEIVING FORM SPECIFYING SCHEDULE FOR MEMBER bbb

	TIME ZONE		CHECKING "KEEP UNTIL" CALLED FOR"
	MORNING	AFTERNOON	
OCT. 6 (SAT)	KEEPING	KEEPING	KEEPING
OCT. 7 (SUN)	NOT FIXED	NOT FIXED	NOT FIXED
OCT. 8 (MON)	FORWARD	FORWARD	FORWARD

357

354

MEMBER FILE

MEMBER NO.	KEEPING PLACE
bbb	KATSUSHIKA CENTER

358

355

356

359

SHIPMENT REQUEST INFORMATION 352b

REQUESTED DATE	REQUESTING PERSON			RECEIVER			DESIRED DELIVERY DATE AND TIME		PACKAGE INFORMATION	RECEIVING FORM			DELIVERY SCHEDULE	FORWARDING PLACE	KEEPING PLACE							
	MEMBER NO.	NAME	ADDRESS	TEL	MEMBER NO.	NAME	ADDRESS	TEL		FROM	TO	TIME ZONE				AMOUNT	REMARKS	N	P	U	F	K
010925	aaa	TANAKA	AOMORI	017-	bbb	YAMAMOTO	TOKYO	03-	011006	011006		3	COOL								011006	AM

FIG. 35

[illegible]FIG. 36

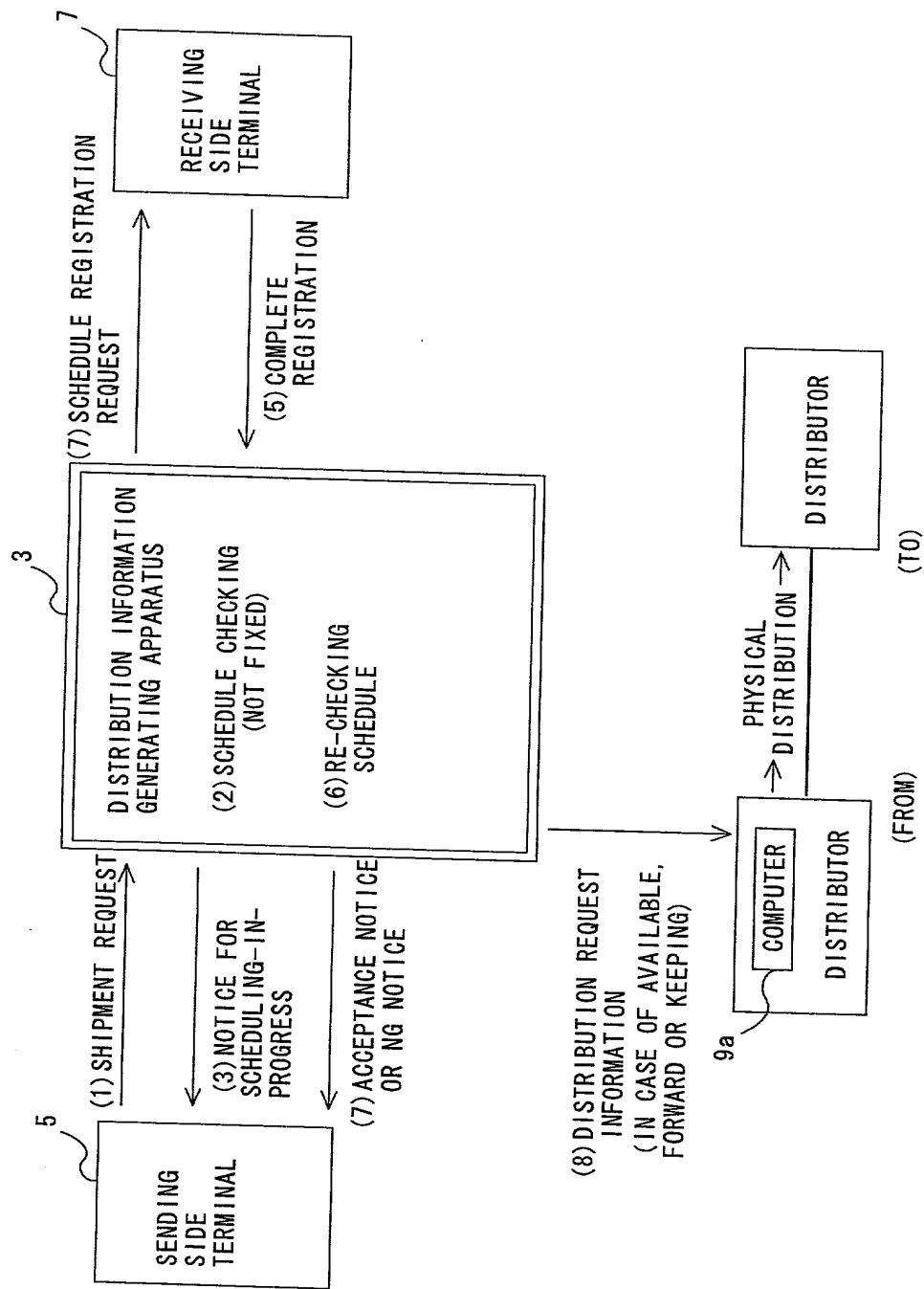


FIG. 37

DELIVERY ACCEPTANCE BILL

DEAR MR. SHIRO TANAKA

THANK YOU FOR YOUR SHIPMENT REQUEST.
BUT THE RECEIVING SCHEDULE OF THE RECEIVER HAS NOT
BEEN FIXED, YET.
SINCE WE HAVE REQUESTED THE RECEIVER TO INPUT THE
RECEIVING SCHEDULE, PLEASE WAIT FOR A MOMENT.

RECEIVER: ICHIRO YAMAMOTO
ADDRESS: 1-2-3, BANZAI, KATSUSHIKA-KU, TOKYO
DESIRED DELIVERY DATE: OCT. 11, 2001

IF YOU WOULD LIKE TO REQUEST AS THE RECEIVING
SCHEDULE IS NOT FIXED, PLEASE REQUEST FROM THE
FOLLOWING URL.

<http://entry.nego.com/mikakutei-bbb.cgi>

PLEASE MAKE INQUIRES TO FOLLOWING NUMBER IF YOU HAVE
OO DISTRIBUTION CENTER: 054-333-6666

FIG. 38

REQUEST FOR REGISTERING YOUR SCHEDULE

DEAR MR. ICHIRO YAMAMOTO

WE HAVE RECEIVED THE FOLLOWING DELIVERY REQUEST
FROM MR. SHIRO TANAKA.
BUT YOUR SCHEDULE ON THE DESIRED DELIVERY DATE
IS NOT FIXED, YET.
THEREFORE, PLEASE REGISTER YOUR SCHEDULE.

REQUESTING PERSON: SHIRO TANAKA
ADDRESS: 1-2-3, BANZAI, KATSUSHIKA-KU, TOKYO
DESIRED DELIVERY DATE: OCT. 11, 2001

SCHEDULE REGISTRATION
<http://member.nego.com/schejur-bbb.cgi>

PLEASE MAKE INQUIRES TO FOLLOWING NUMBER IF YOU HAVE
OO DISTRIBUTION CENTER: 054-333-6666

FIG. 39

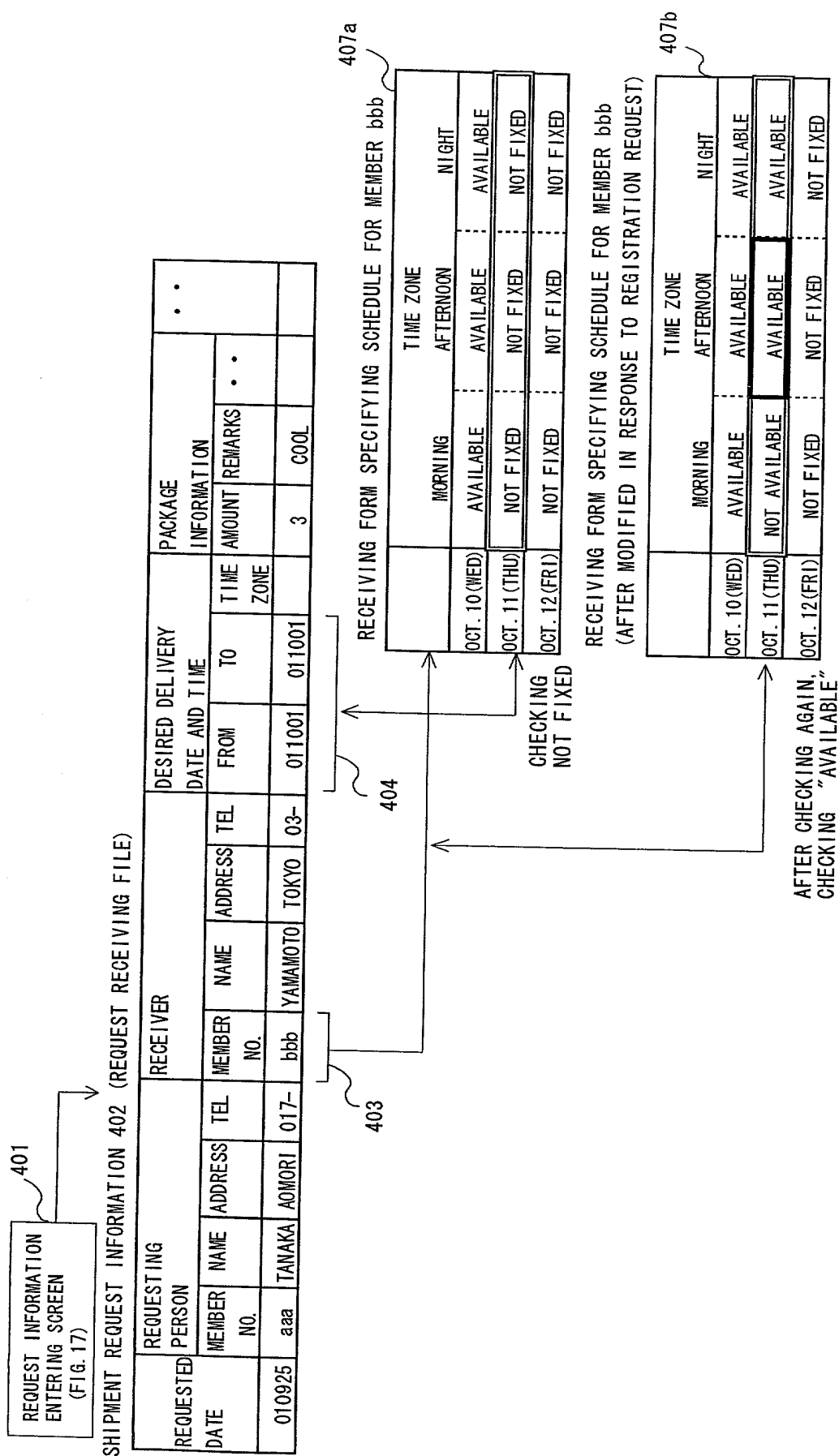


FIG. 40

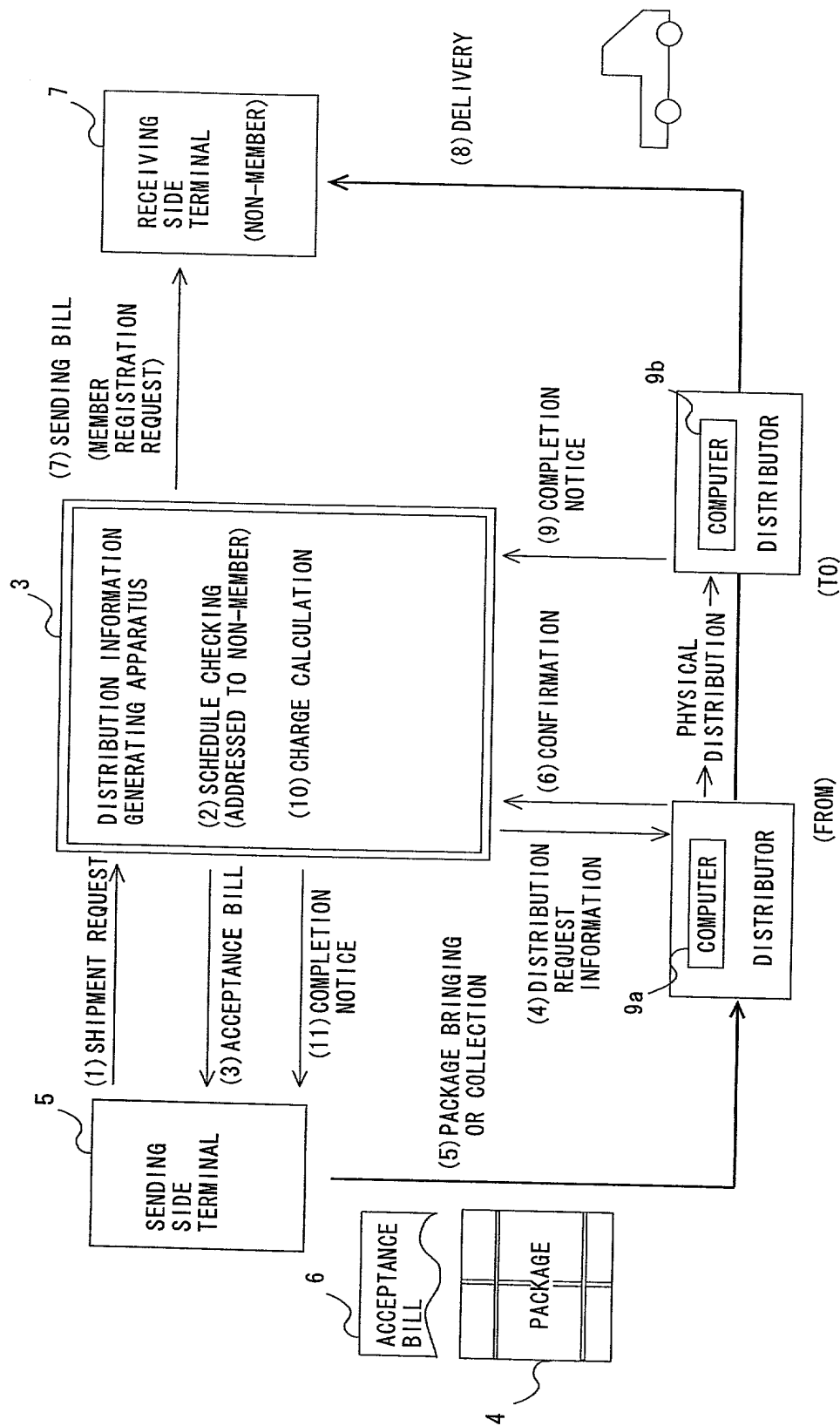


FIG. 42

NOTICE FOR SENDING PACKAGE

DEAR MR. SHOICHI ITOH

WE WILL DELIVER A PACKAGE WHOSE ITEM NAME IS "ADDUCTORS IN SCALLOPS" FROM MR. SHIRO TANAKA, IN THE MORNING OF OCTOBER 1. FOR YOU

IF INCONVENIENT, PLEASE CALL THE FOLLOWING NUMBER,
OO DISTRIBUTION CENTER:054-333-6666

IN ADDITION, IF YOU JOIN THIS "DISTRIBUTION INFORMATION SERVICE," YOU CAN REGISTER DATE AND TIME AVAILABLE FOR RECEIVING PACKAGES IN ADVANCE WITHOUT ANY ADDMITION FEE AND MEMBERSHIP FEE. YOU CAN GET A BENEFIT.

IF YOU WOULD LIKE TO JOIN, PLEASE CLICK THE FOLLOWING URL.

<http://member.nego.com/entry33667799.cgi>

FIG. 43

ADMISSION SCREEN	
<div>MEMBER BASIC INFORMATION 451</div>	
MEMBER NO.	ddd
NAME	SHOICHI ITO
ADDRESS	2-3 HIGASHIKAZE NAHA-SHI OKINAWA
TEL NO.	09-9999-9999
E-MAIL ADDRESS 1	itosyo@habu. co. jp
<div>PAYMENT INFORMATION 452</div>	
<input type="radio"/> CREDIT	
CREDIT NUMBER	
<input checked="" type="radio"/> CONVENIENCE STORE PAYMENT	
YOU CAN INPUT MORE DETAILED INFORMATION FROM "MEMBER INFORMATION ENTERING SCREEN" WHENEVER YOU WANT.	
<div>ADMISSION 453</div>	

FIG. 46

SHIPMENT REQUEST INFORMATION 440 (REQUEST RECEIVING FILE)

REQUESTED DATE	REQUESTING PERSON			RECEIVER			DESIRED DELIVERY DATE AND TIME			PACKAGE INFORMATION		RECEIVING FORM				DELIVERY SCHEDULE		FORWARDING PLACE	KEEPING PLACE				
	MEMBER NO.	NAME	ADDRESS	TEL	MEMBER NO.	NAME	ADDRESS	TEL	FROM	TO	TIME ZONE	AMOUNT	REMARKS	N	P	U	F	K	MF	DATE	TIME ZONE		
010925	aaa	TANAKA	AOMORI	017-		ITO	OKINAWA	09-	011001	011001	AM	1	COOL		1					011001	AM		

441

443

MEMBER FILE

MEMBER NO.	MEMBER BASIC INFORMATION					TEL NO.	E-MAIL ADDRESS	PROVISIONAL REGISTRATION
	NAME	READING	ADDRESS	NAME	ADDRESS			
ddd	SYOJICHI	ITO SYOJICHI	ITO	NAHASHI	OKINAWA	09-9999-9999	itosyo@habu.co.jp	1

GENERATED NUMBER

422

FIG. 45

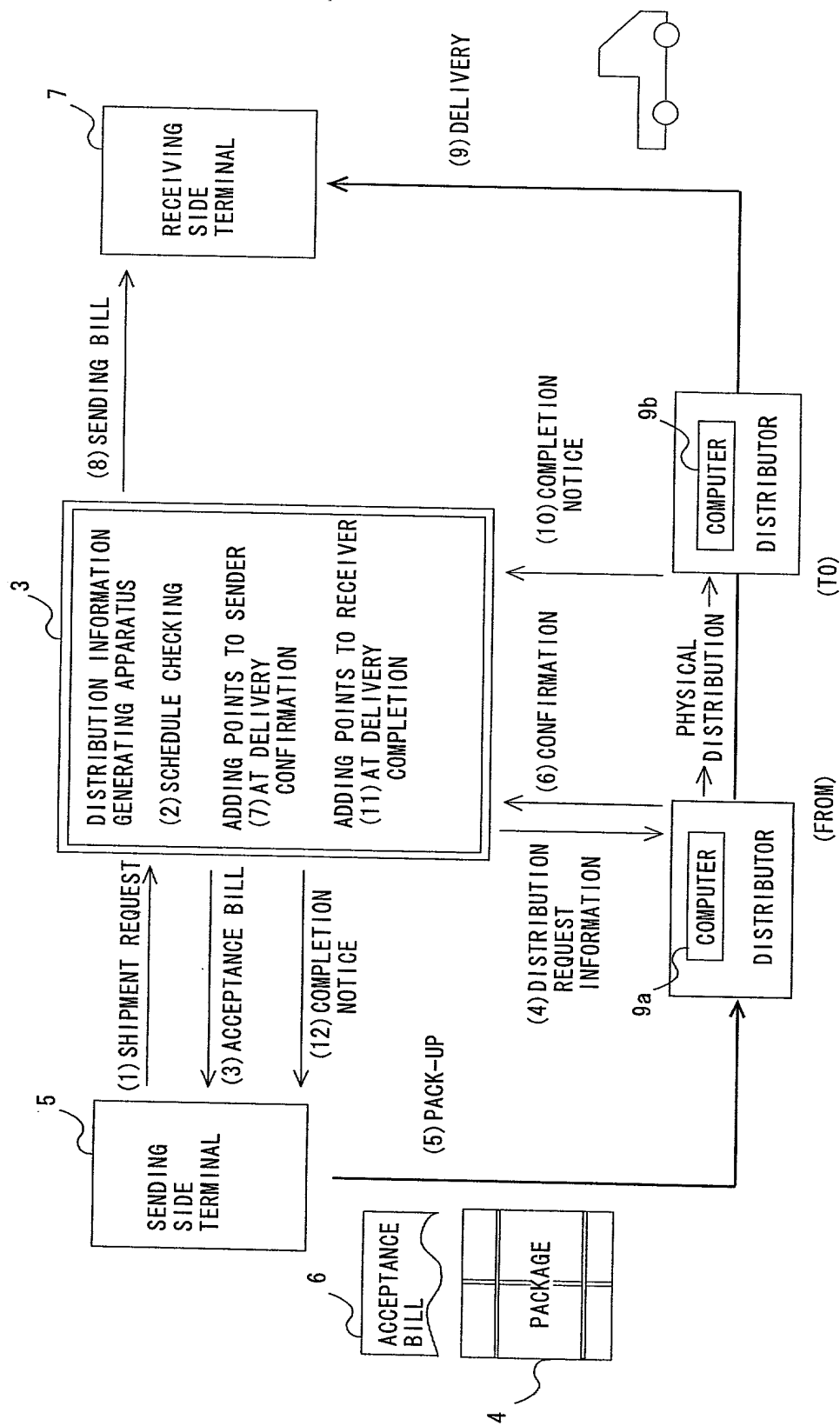


FIG. 47

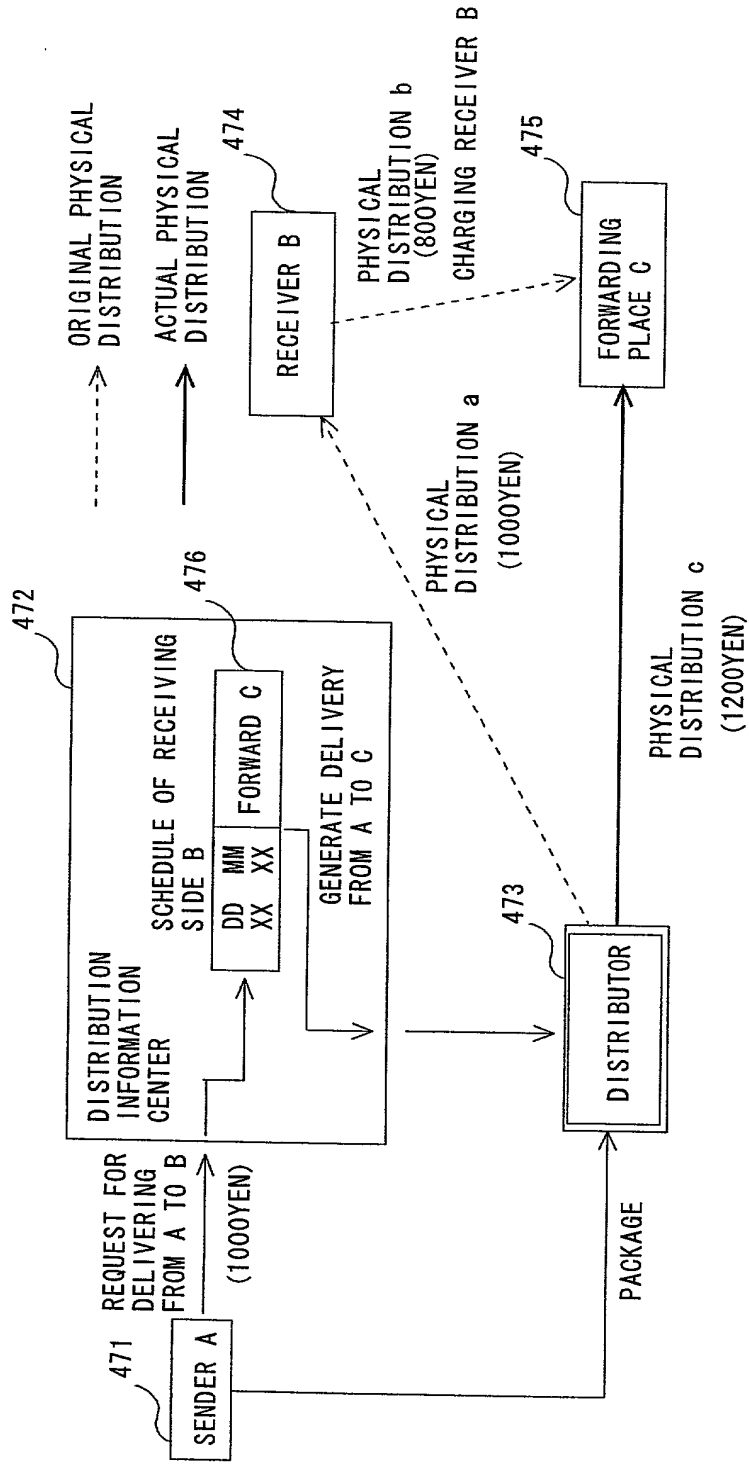


FIG. 48

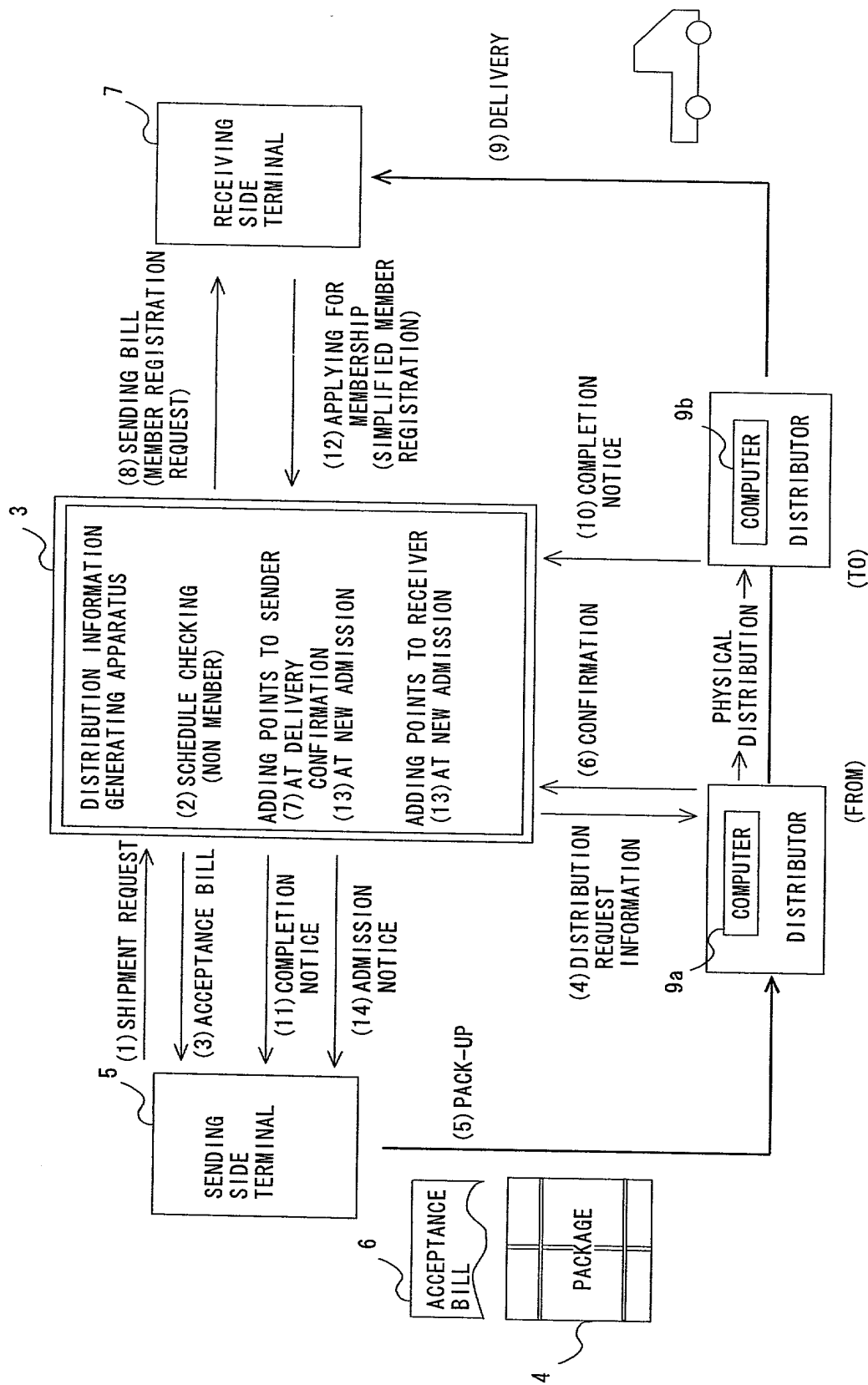


FIG. 49

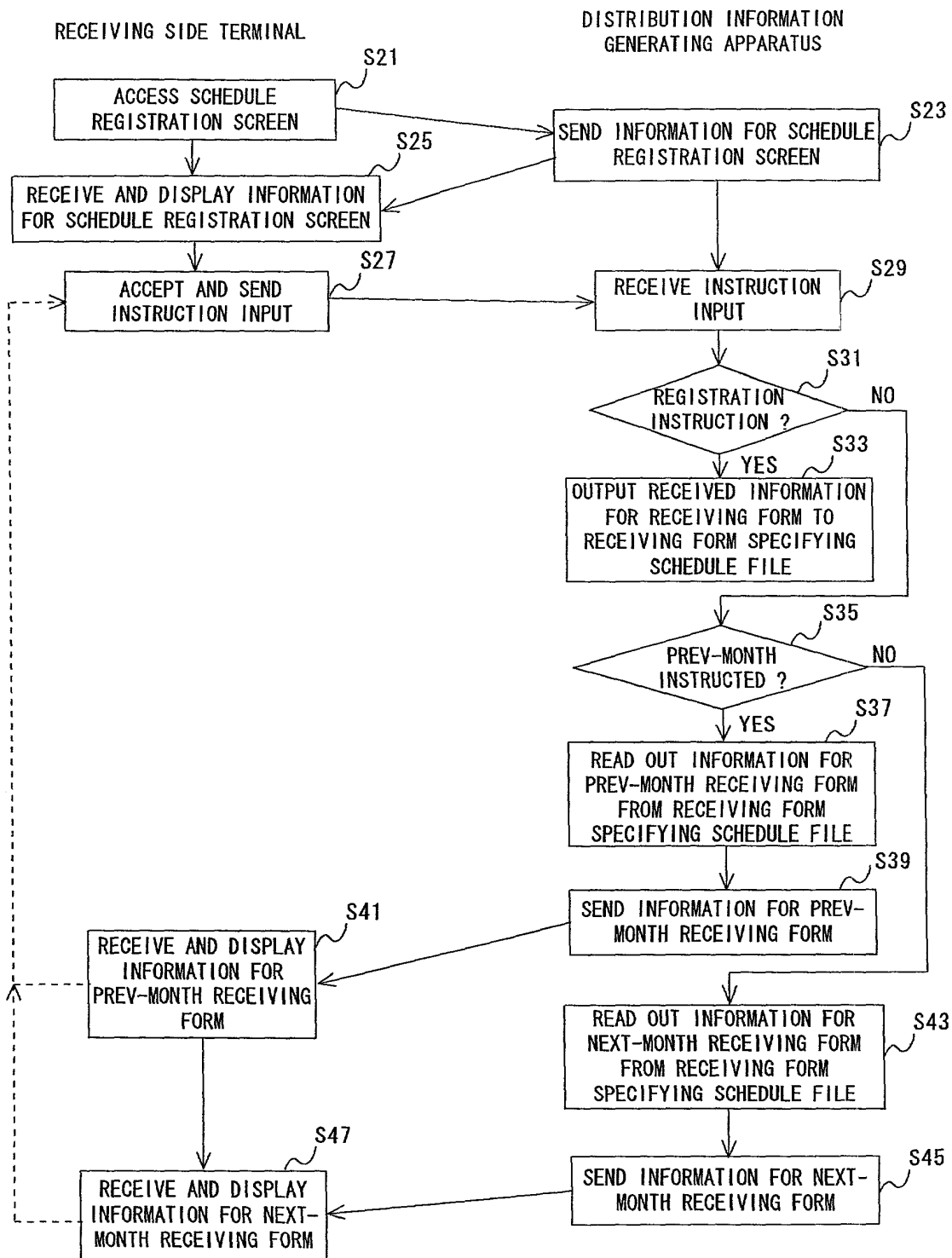


FIG. 50

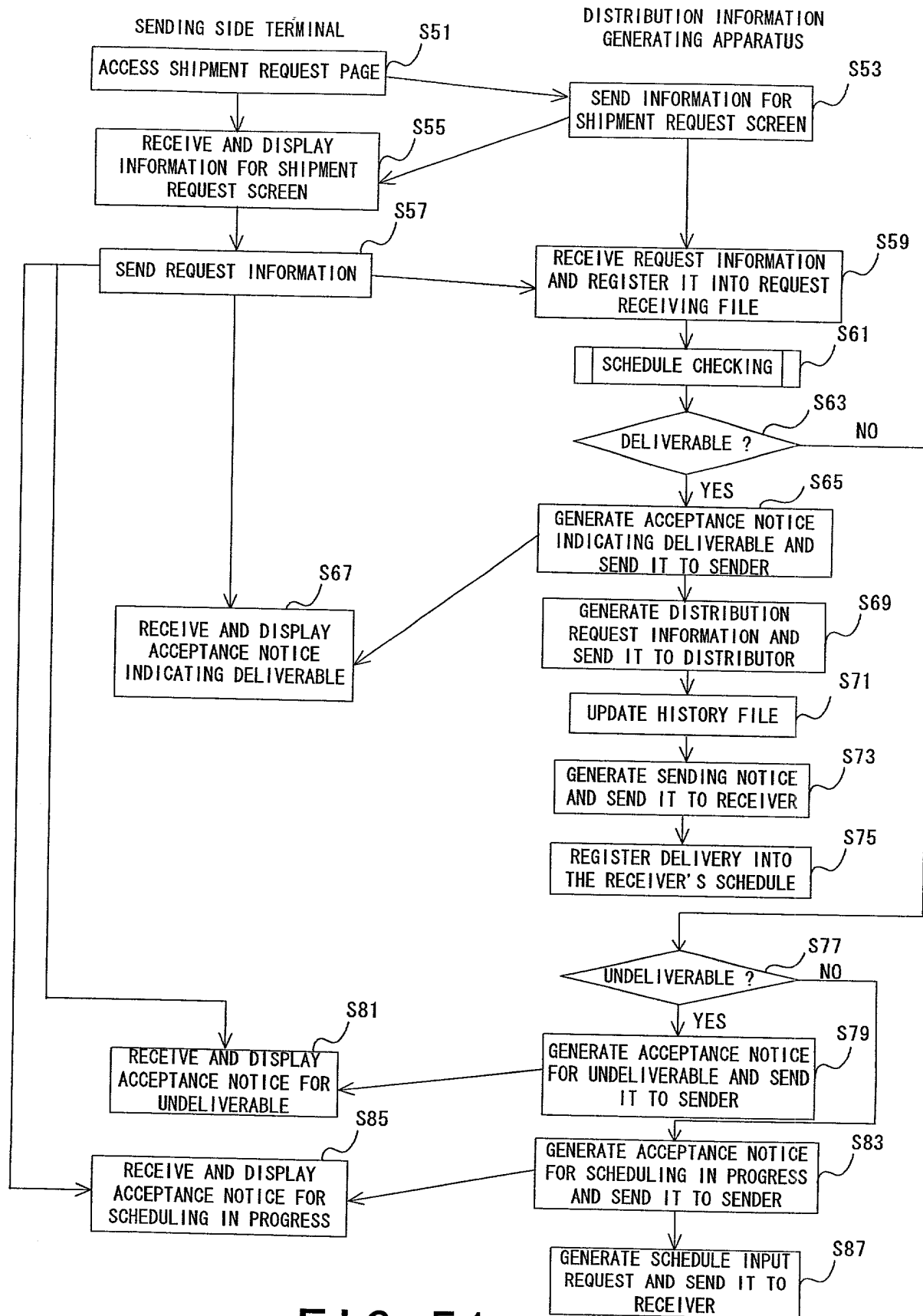


FIG. 51

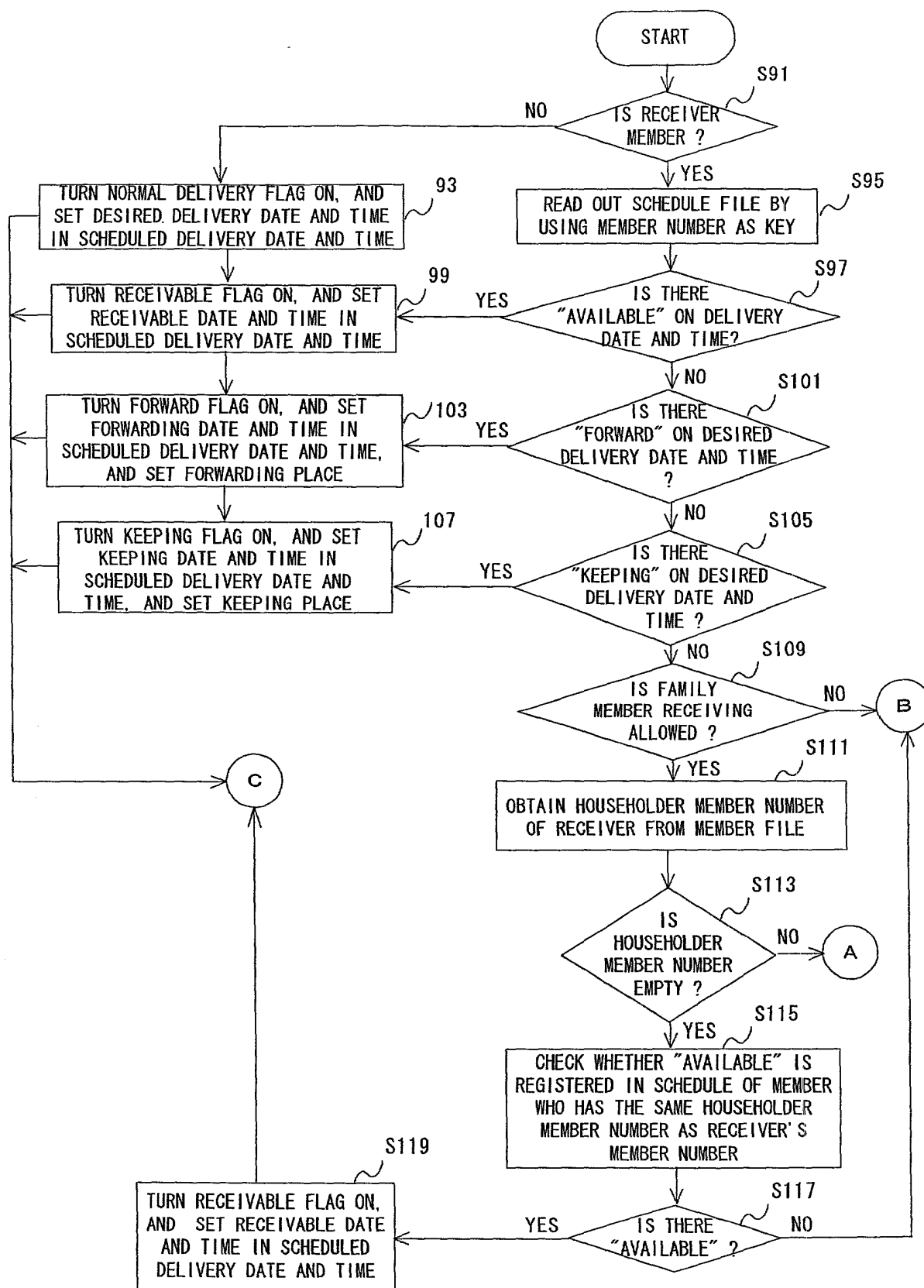


FIG. 52

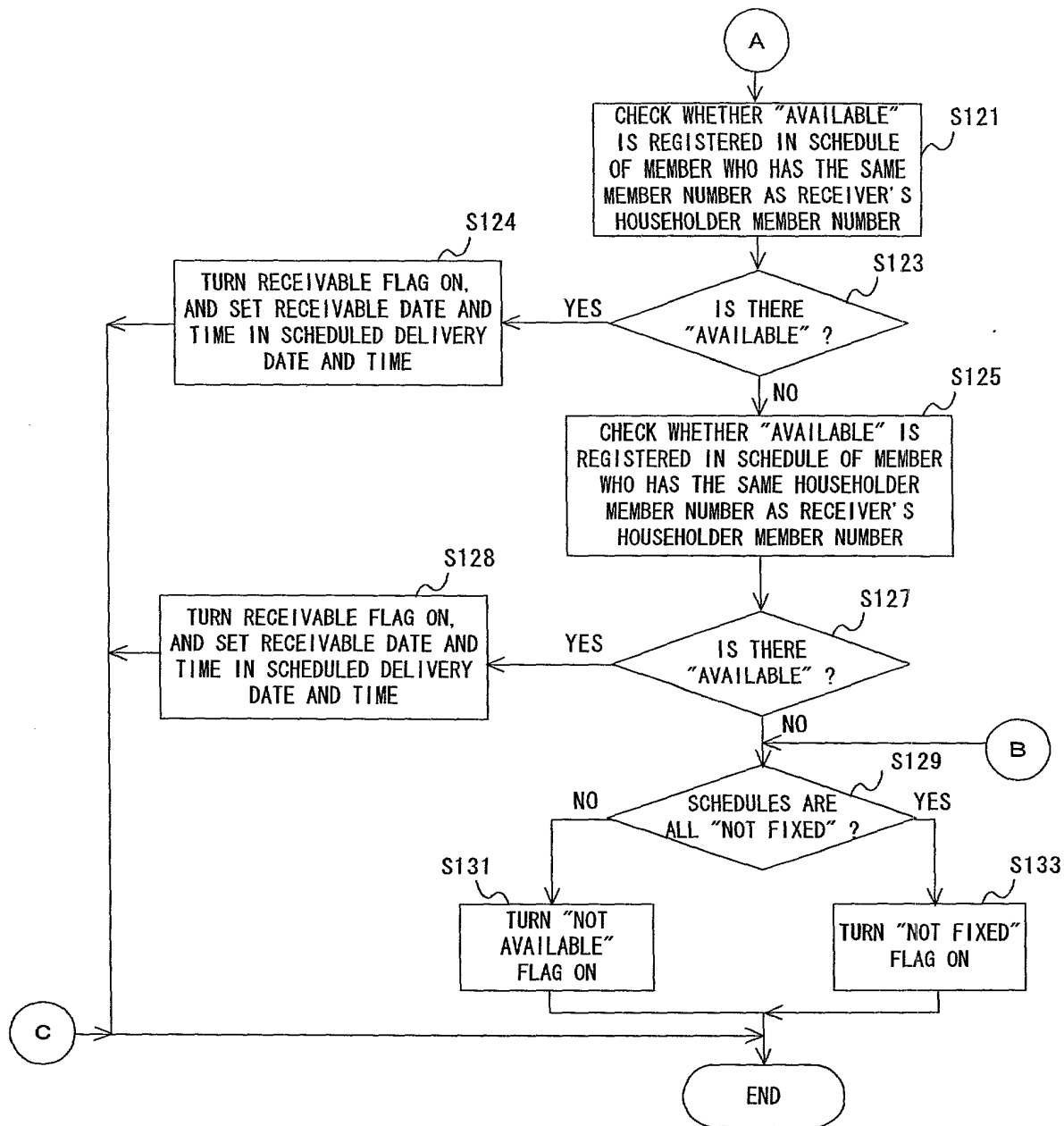


FIG. 53

FIG. 54a

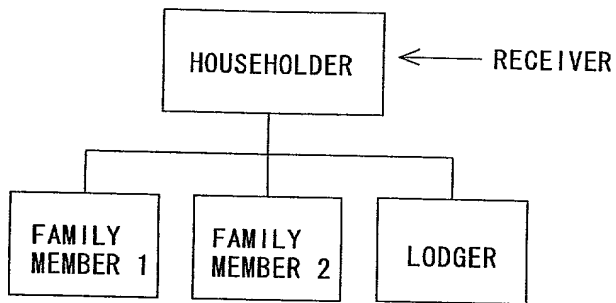


FIG. 54b

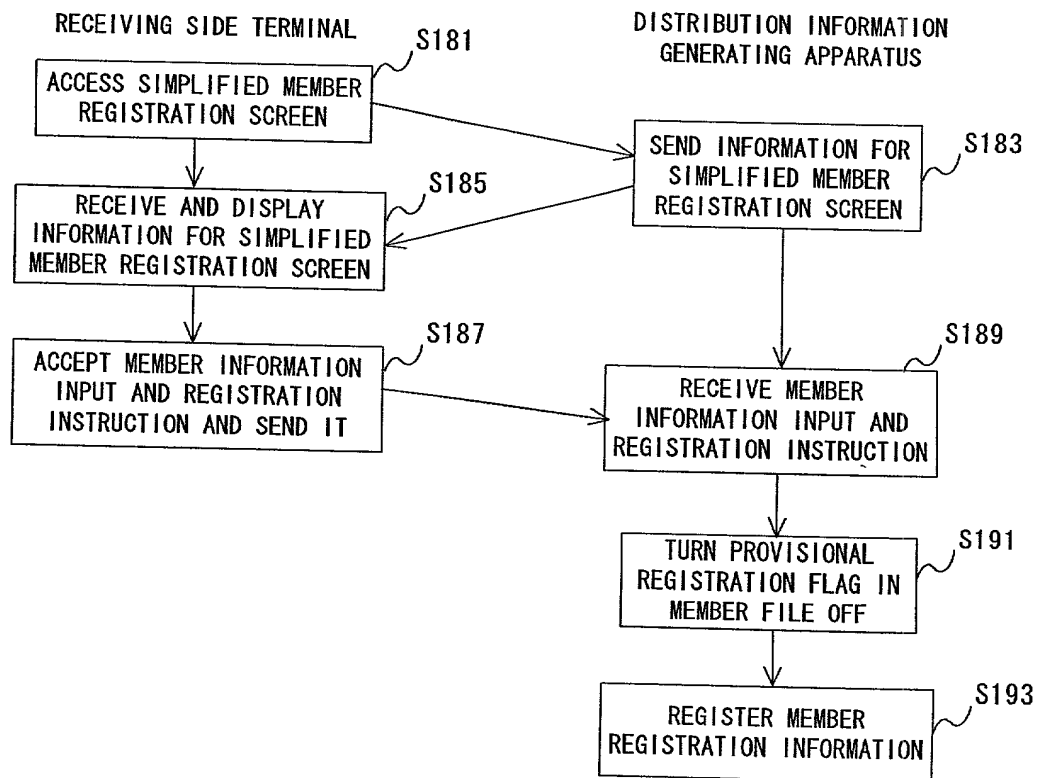
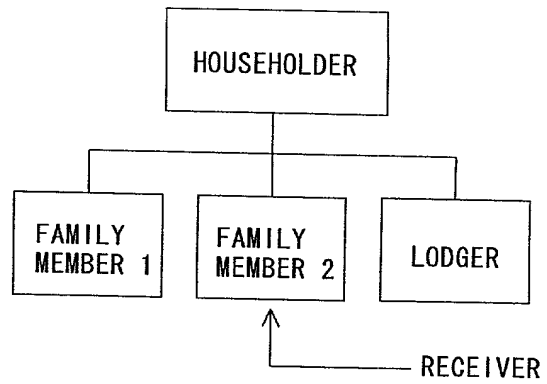


FIG. 57

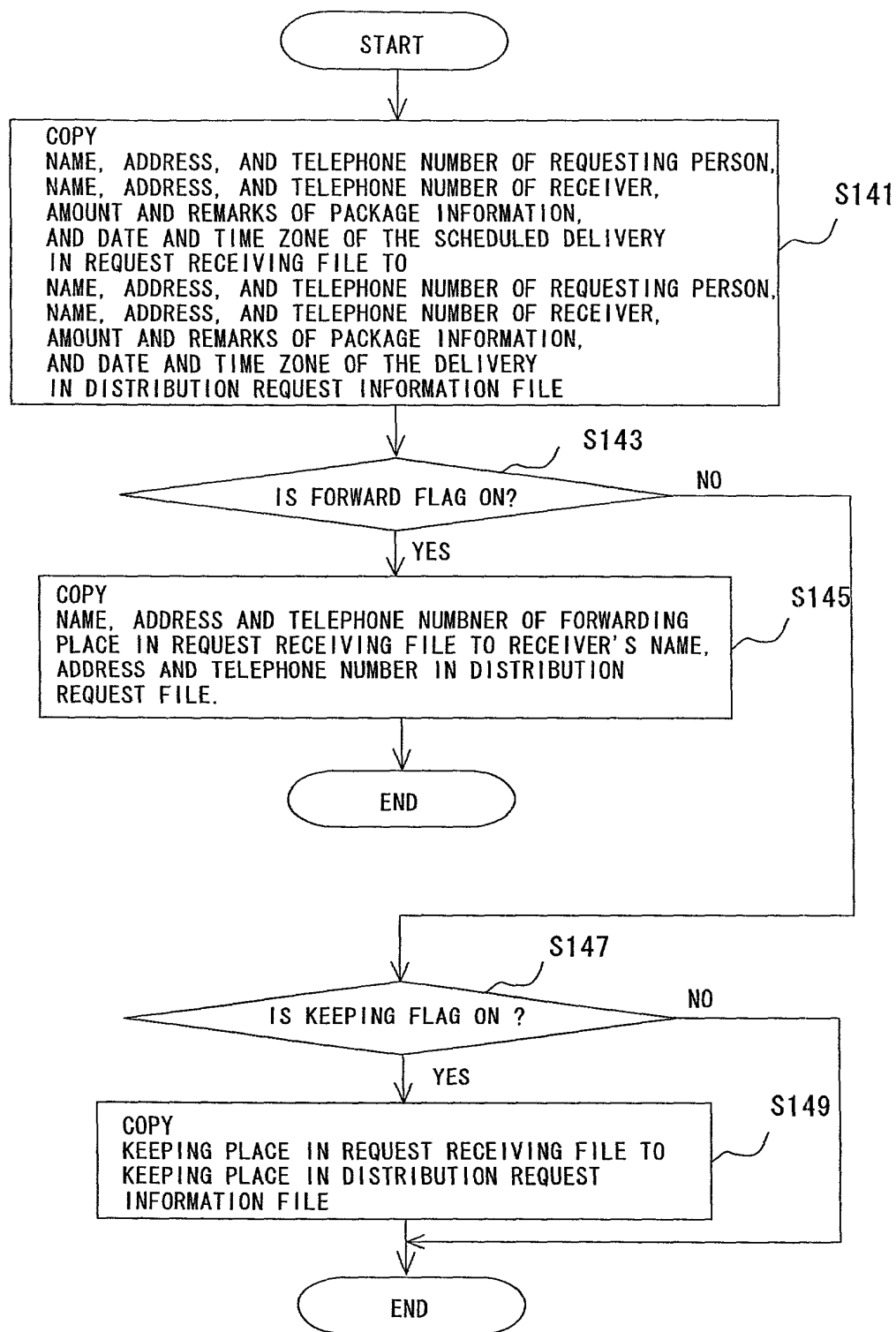


FIG. 55

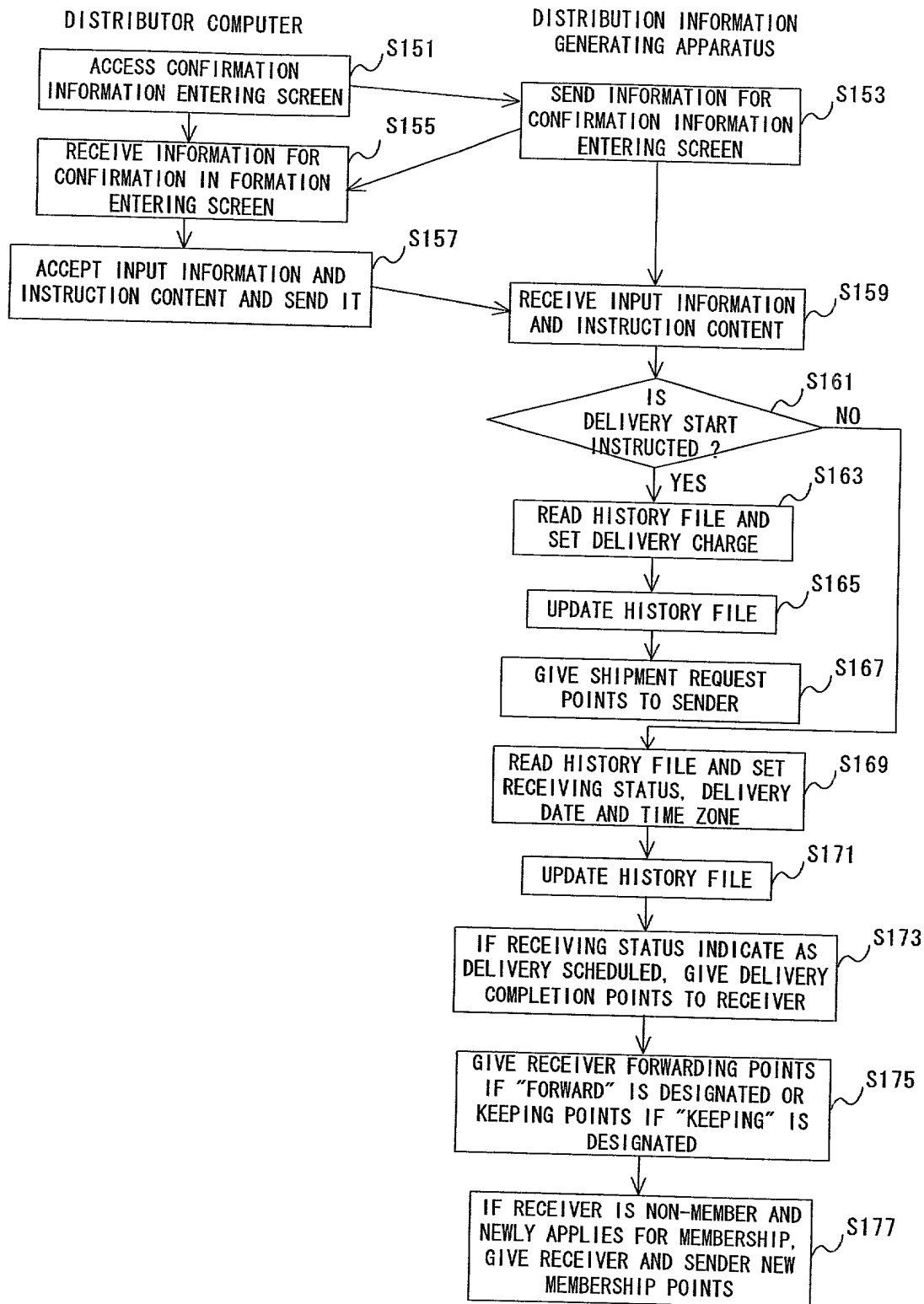


FIG. 56